**Outline for 9-1-1 Educational Program**

*This educational program can be taught all within one day and last approximately 30-45 minutes for the entire lesson or can be taught throughout a timespan of one week with one worksheet or activity per day. Please refer to the lesson plan provided for a more detailed guide.*

1. **Introduction (5 minutes):**
* Take a few minutes to discuss with the students what the program will cover.
* Introduce your students to Op and Rader, the 9-1-1 operators that will help them learn how to use 9-1-1.
* *Prompts for discussion:*
	+ What number do you call in an emergency?
	+ When would you need to call the number?
	+ How do you dial that number?
	+ Who do you talk to during the phone call?
	+ Who will come to help you?
1. **Watch Video (10 minutes with 5-10 minute intermission):**
	* Pause the video and read the scenarios when indicated by the video.
	* Remind your students to use their paper phone to dial along with Op and Rader during the video.
2. **Worksheets (20 minutes):**
	* *Highly recommended:* We have provided you with various worksheets to go along with the Op and Rader video. We highly recommend these three documents to complete with your class:
* “When to Call”
* “Paper Phone”
* “Know Your Address”
* *Other Worksheets:*We have also provided you with two more additional types of worksheets, a word search and a maze. Both of these worksheets have different difficulty levels to ensure they are developmentally appropriate for your class.
	+ “Who Will Help”
	+ “Words to Know”
1. **Discussion/Conclusion (5 minutes)**
	* Review some of the key concepts listed on your lesson guide.
	* Ask similar questions to those discussed in the introduction and ensure students comprehend the objectives of this educational program.