**Outline for 9-1-1 Educational Program**

*This educational program can be taught all within one day and last approximately 30-45 minutes for the entire lesson or can be taught throughout a timespan of one week with one worksheet or activity per day. Please refer to the lesson plan provided for a more detailed guide.*

1. **Introduction (5 minutes):**

* Take a few minutes to discuss with the students what the program will cover.
* Introduce your students to Op and Rader, the 9-1-1 operators that will help them learn how to use 9-1-1.
* *Prompts for discussion:*
  + What number do you call in an emergency?
  + When would you need to call the number?
  + How do you dial that number?
  + Who do you talk to during the phone call?
  + Who will come to help you?

1. **Watch Video (10 minutes with 5-10 minute intermission):**
   * Pause the video and read the scenarios when indicated by the video.
   * Remind your students to use their paper phone to dial along with Op and Rader during the video.
2. **Worksheets (20 minutes):**
   * *Highly recommended:* We have provided you with various worksheets to go along with the Op and Rader video. We highly recommend these three documents to complete with your class:

* “When to Call”
* “Paper Phone”
* “Know Your Address”
* *Other Worksheets:*We have also provided you with two more additional types of worksheets, a word search and a maze. Both of these worksheets have different difficulty levels to ensure they are developmentally appropriate for your class.
  + “Who Will Help”
  + “Words to Know”

1. **Discussion/Conclusion (5 minutes)**
   * Review some of the key concepts listed on your lesson guide.
   * Ask similar questions to those discussed in the introduction and ensure students comprehend the objectives of this educational program.