

Delaware County 911 Board Minutes

February 2, 2016

Delaware County Commissioner's Meeting Room

In attendance: Director Patrick Brandt, Chief Bruce Pijanowski, Trustee Charles Miley, Chief Jeff Wilson, Commissioner Gary Merrell, Chief Gary Vest, Chief Mike Schuiling, Asst. Chief Joe Pichert, Chief Honeycutt, Dawn Huston and Sheila Perin.

Pledge of Allegiance – meeting called to order at 1:06 pm by Chief Wilson.

1. Public Comment – no public comment.
2. Commissioner Gary Merrell made a motion to approve the minutes from December 5, 2015 Board Meeting; Chief Vest seconded the motion. Motion carried.
3. Director's Report – Mr. Brandt reported that the annual report will soon be completed. Total annual calls were 111,986. Language line was used 13 times. Expenses for 2015 were \$3.5 million. Revenue was \$3.3 million. Did not take full transfer from commissioners last year. Currently there is \$1.2 million cash on hand. Mr. Brandt also reported that renovations to the 911 center will be completed soon. Quality assurance and quality improvement will be starting up again to make QA/QI. 911 may do what EMS does in leaving cards with patients for rating. He spoke with Asst. Chief Burgess and would like to add 911 service question to the cards to see how the patients rate their 911 dispatcher.

Mr. Brandt provided a few statistics for the board: Last year County wide 800 system had over 4,000,000 push to talks. The busiest time of day for calls is 4:00 pm. Thursday is the busiest day. Slowest time of day is 4:00 am. August is the busiest month for the City of Delaware; Powell's busiest month was July.

Technical Committee – No report.

Standards and Protocols – no report.

Administrative – Nothing new to report

4. **Old Business**

EMD is being finalized. Working with medical director on this. Fire is being completed currently by Jason Hutchisson who is working with the fire departments.

State of Ohio 911 – this was sent back because of more components needing to be submitted. Mr. Brandt doesn't see any changes to the ruling and he feels they will be fine on the center.

NEW BUSINESS

Mt. Carmel ER is now open in Orange Township. All EMS in the county are transporting there. The radio in the hospital is on our system. They want to put it on a talk group to use for our EMS. Mr. Brandt doesn't feel that Franklin County will be using them to transport.

Chief Honeycutt made a motion to put Mt. Carmel ER on our county system. Seconded by Chief Pijanowski. Motion carried.

Mr. Brandt reported that Delaware Municipal Court has been using spare DPD radio when marking on court orders. Previously they weren't using anything. When the prisoner escaped recently the call from Municipal went to DPD records then to dispatch causing a long response time. They are asking to be on the system. Brandt spoke with the Prosecutor's Office and no issues were identified. The other part to this is that they are able to mark on the PD admin so we know where to send an officer to. Motion made by Chief Vest; Chief Pijanowski seconded the motion.

Alarm Verification response – when you have an alarm go off in your residence, the call comes in to the 911 center and they dispatch. Ask alarm company burglar alarm if they do call in have them verify the residence. Reduces the amount of false alarms. Chief Pijanowski reported the city spent approximately \$30,000 in personnel costs on alarm calls.

Brian Gallagher wanted to add to the new business that the dog shelter was put on radio system several months ago and he is asking if there is a way to mark out on a high level call so he can mark out to the center if something happens. Mr. Brandt will further discuss with Mr. Gallagher and bring it to the April meeting.

The following meeting dates were set for 2016: Feb 2, April 5, June 7, August 2, October 4 and December 6. Mr. Merrell made a motion to approve the meeting dates. Trustee Miley seconded. Motion carried.

The next 911 Board meeting will be held on Tuesday, April 5, 2016 at 1:00 pm.

With no further business to discuss, Chief Wilson made a motion to adjourn; seconded by Chief Honeycutt. The meeting was adjourned at 1:41 pm.