Delaware County 9-1-1 Board Meeting May 7, 2019 Delaware County Commissioners' Meeting Room

In attendance: Tom Homan, Chief Vest, Chief Donahue, Charles Miley, Chief Schuiling, Director Brandt, Chief Honeycutt, Jill Jones, Matt Fletcher, Rob Penrod, Steve Lutz, Lt. Eric Caudill, Steve Hrytzik, and Sheila Perin.

- 1. Chief Schuiling called the meeting to order at 1:00 pm followed by the Pledge of Allegiance.
- 2. A motion to approve the minutes from the March 5, 2019 meeting was made by Charles Miley; seconded by Chief Donahue. All voted Aye.
- 3. Public comment: none.
- 4. Director Brandt reported on the following:
 - a. Call Volume --Overall call volume was 5,833. Busiest day is Friday; slowest day is Wednesday, and the slowest month is February. Busiest hour 16:00; slowest hour 03:00. Call volume up 5.6% or 630 calls from 2018. ASAP to PSAP: up 960. Text to 911 calls were 16.
 - b. CAD calls for service were 33,520, and the call volume increased 1,677 or 5.2%.
 - c. Mr. Brandt reported that the budgetary quote from Motorola for maintenance was increased by \$135,000 with an annual cost of \$783,000. If 911 switches to using the state's core, Motorola's cost would drop to \$230,000 but he doesn't know what the state costs would be. Director Brandt asked what the Board's recommendation would be for him to continue with obtaining costs.
 - d. Mr. Homan made a motion to have the technology committee research if changing the current maintenance agreement would save costs, and provide an update at the October board meeting. Chief Honeycutt seconded the motion. All voted aye.
 - e. Motorola has provided a costs if 911 wanted to add another channel. The costs for the first year would be \$434,000 plus \$40,000 in maintenance costs.
 - f. Director Brandt asked if there were any questions regarding the metrics report.
 - g. 911 is looking at hiring (3) interviewees.
 - h. There was a good turnout for the first Healthy Dispatcher training with 39 people attending.
- 5. Committee Reports

Admin Committee – no report.

Standards and Protocol – no report.

Technology Committee – Chief Donahue reported that the Technology Committee met with Hexagon yesterday. The CAD will not be ready for production for 8 months. Chief Donahue is asking for a possible recommendation to hold off for another year.

6. Unfinished business – Director Brandt reported that Liberty Township was invited to attend today's 911 board meeting to discuss the matter of purchasing radios. They did not attend the meeting and they will proceed with purchasing their own radios. Director Brandt asked the

Board if they feel that an opt-out clause needs to be added to the current resolution. Nothing new to report.

Mr. Homan made a motion that Liberty Township's request to purchase Motorola radios not be granted. Charles Miley seconded. All voted aye with the exception of Chief Honeycutt who opposed.

Lastly, Director Brandt reported that CALEA will start online reviews and do their onsite assessment following the online review. In November, 911 will attend the conference in Covington, Kentucky to receive their award.

7. New Business

Director Brandt presented Chief Vest with a plaque for his retirement. Chief Vest is an original member of the 911 Board. Good luck to Chief Vest in his retirement!

No other new business to discuss.

8. No need for executive session today.

With no further business to discuss, Chief Honeycutt made motion to adjourn; Chief Donahue seconded the motion and the meeting was adjourned at 1:49 pm.